



NOTICE OF INCREASE FOR WATER RATE EFFECTIVE FOR  
WATER BILLED BEGINNING NOVEMBER 15, 2020

PLEASE NOTE, THIS LETTER SERVES AS A 30-DAY NOTICE OF RATE INCREASES.

Dear City of Richmond Water User,

This letter is to inform you of the new rate for water services that will go into effect for the November 15, 2020 billing cycle. The rate is expected to increase the utility bill for the average single-family home (5,000 gallon user) by approximately \$2.50 per month. The current water rate has been \$8.42 per 1,000 gallons since 2007. The new water rate will be \$8.92 per 1,000 gallons. This is a \$0.50 cent increase per 1,000 gallons.

As utility costs throughout the industry continue to rise, the City of Richmond is committed to managing those costs and staying efficient while upholding the City's commitment to supplying high-quality drinking water to our community. This rate adjustment will help ensure the reliability and affordability of basic water services throughout the City of Richmond.

If you have questions about the rate change, please contact:

Richmond City Hall at 816-776-5304.

Thank you,

City of Richmond  
Customer Service Team